




PacNet Private Network



Secure and cost effective multi site communications in a *real* private network

When your business has multiple locations, secure and cost effective networking solutions are essential. Interconnect your head office, remote branches, teleworkers and mobile staff, regardless of their size, access technology used or proximity to head office, with the PacNet Private Network.

The PacNet Private Network

Improve efficiencies and securely link all of your business sites with a PacNet Private Network solution. As you embrace new bandwidth intensive or latency sensitive applications, such as video conferencing, Voice over IP (VoIP), or centralised applications, you can be confident that the scalable PacNet Private Network will support your investment. Pacific Internet manages the network on your behalf so you can enjoy all the cost and security benefits of traditional Virtual Private Networks (VPNs), without the hassle of maintaining VPN encryption.

Flat rate data charges

The PacNet Private Network provides the peace of mind that comes with knowing you will receive consistent billing each month, as all of the traffic within the private network is unlimited (excluding Wireless Broadband).

A truly secure solution

The flow and delivery of all traffic across Pacific Internet's network is managed by Multi Protocol Label Switching (MPLS) technology. This offers security comparable to a Layer 2 ATM or Frame Relay infrastructure without the associated cost. Unlike traditional VPNs that run over the public Internet, the PacNet Private Network offers logically separated secure pathways within Pacific Internet's core network.

Secure Internet access

With the PacNet Private Network solution, Pacific Internet can route secure Internet directly into your private network via a firewall colocated at one of Pacific Internet's data centres. This affordable solution makes your private network more efficient by reducing the size of your head office private network link. Alternatively, the Internet can be injected into the network via one single access point (usually head office).

You can further maximise efficiency by purchasing bulk Internet data to use across your PacNet Private Network.

Flexible access

Unlike other private network solutions, the PacNet Private Network is not restricted by access technology and does not require specialised VPN hardware. Your PacNet Private Network solution can incorporate multiple technologies including: Colocation, Leased Lines, Premium DSL, Business DSL, Wireless Broadband, ISDN and dial-up.

The PacNet Private Network supports secure, cost effective access for teleworkers over Pacific Internet's national dial-up or DSL services.

Redundancy

Redundancy can be built into the PacNet Private Network. In the event of a DSL outage, for example, your data traffic will be routed to the same private IP address via a dial-up or ISDN connection. Hardware that offers automatic failover to the access technology is also available.

"Pacific Internet manages all the complexities of our private network... and with only a single point of exposure to the public Internet, the security risks are very low."

Daryn Redman, National IT Manager, Ted's Camera Stores

“A PacNet Private Network solution, with its fixed rate monthly fee, allows us to run our security cameras 24x7 without worrying about the bill. Also, with the cameras always on, there’s no need to dial-up. The images are in real time, so now I can keep an eye on the business while growing it, all from my home office.”

Rod Collins, Bakers Delight – Mt Eliza and Mornington, Victoria

Traffic Prioritisation (QoS)

The PacNet Private Network supports Quality of Service (QoS) management of your data, allowing you to prioritise traffic. With QoS, you can run VoIP and other latency sensitive applications with confidence.

Future proof your network

The robust infrastructure of the PacNet Private Network ensures readiness for future applications such as VoIP and Video.

The PacNet Private Network is highly scalable, and is capable of meeting your business and network requirements as they expand. Add new sites easily and seamlessly without downtime to the rest of your network. Whether you need greater network capacity to meet your latest application requirements, or improved network quality with the implementation of QoS, the PacNet Private Network will grow with you. The network is readily capable of scaling from providing

basic access to email and web, through remote access to centralised file serving and backup facilities, and ultimately towards a converged network for all your data, VoIP and video conferencing requirements.

Service Level Agreements

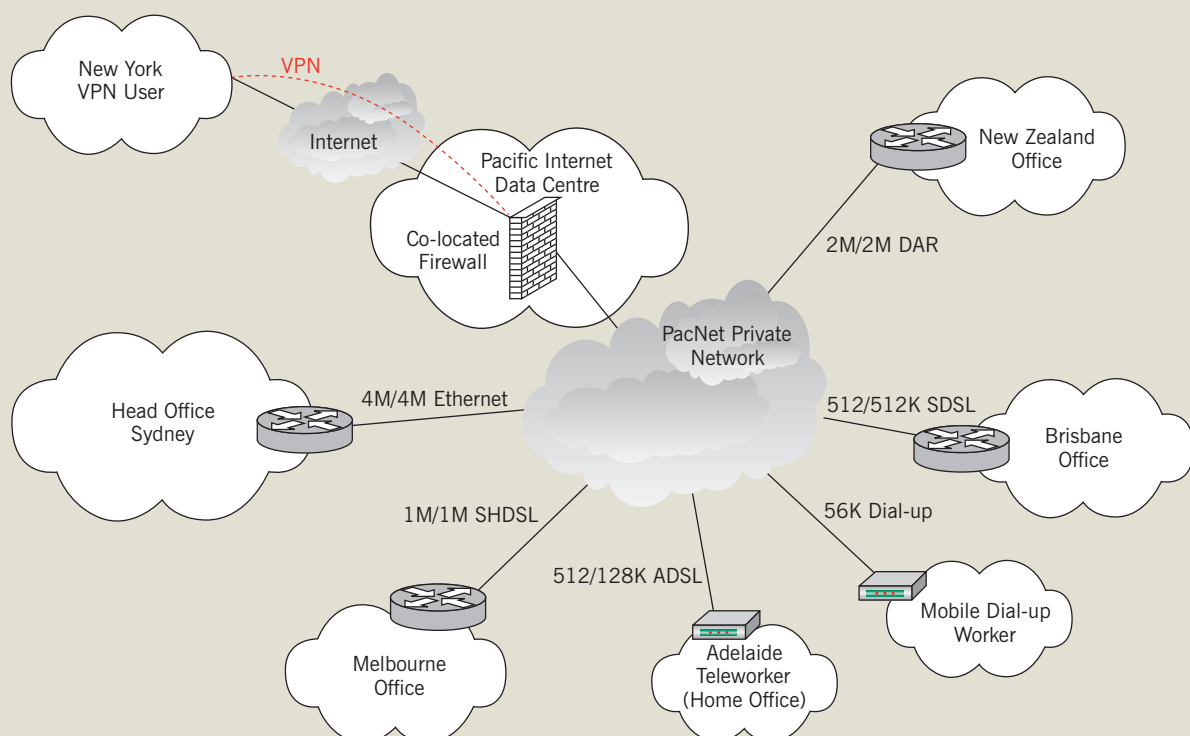
Providing the assurance of a reliable network structure, Pacific Internet applies leading Service Level Agreements to the PacNet Private Network.

Dedicated Project Management

Pacific Internet leads the way in customer service and solutions design. Our qualified project management specialists work with engineers and consultants to ensure installation runs to a precise schedule. Because every solution is unique, project management ensures services are delivered seamlessly and on time.

Account management with Pacific Internet also ensures a single point of contact for all of your account queries.

How private networks work



About Pacific Internet

Pacific Internet is a leading Australian business Internet Communications Service Provider (ICSP), committed to delivering value and high quality solutions to customers.

Established in 1995, the international Pacific Internet Group (NASDAQ:PCNTF) is the largest ICSP in the Asia Pacific region. Our global expertise has led to a successful history of meeting the needs of Australian businesses. With offices in Australia, Singapore, Hong Kong, the Philippines, India, Thailand and Malaysia, we also offer seamless connectivity of sites across the region.

Award-winning service

At Pacific Internet, our primary focus is to deliver the highest levels of service and support. Our Customer Service Charter sets quality standards around the service our award-winning Customer Service team provides.

We're the first Australian ICSP to become a Certified Customer Service Organisation*, recognising that we have met international quality standards and are truly a customer focused organisation.

Our technology

You can rely on Pacific Internet's highly reliable and advanced network to keep you connected.

The Pacific Internet network uses multiple telecommunication links, ensuring your Internet service is delivered over a business grade network and your service is not interrupted. Our technology features:

- High capacity network backbone
- Robust Tier 1 bandwidth partners
- Dedicated service levels
- Full redundancy in equipment and connections
- 24x7 network monitoring from our Network Operations Centre (NOC)
- Superior technical support services

* Certified under the International Customer Service standard.

> Contact Pacific Internet

Contact Pacific Internet's expert sales team to help you tailor the best solution to suit your needs.

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